

MUNIR ABERRA

2810 Albemarle dr , Reynoldsburg, OH 43068 | C: 614 596 2299 | muniraberra@gmail.com

Summary

Dedicated Customer Service Representative motivated to maintain customer satisfaction and contribute to company success. Proven ability to establish and rapport with clients and exceed sales quotes. Reliable and driven, with strong time managements and prioritization abilities.

Highlights

- insurance
- Banking
- Leading Skills
- Claims Questions
- Financial Analysis
- Services - Oriented
- Conflict resolution expert
- Sharp problem solver
- Energetic work attitude
- Communication Skills

Experience

Group Leader

Limited Brand Distribution Center

07/2009 to Current
Reynoldsburg, OH

- * Provides Strong Leadership
- * Identified problems areas and suggested training needs
- * Trucked goals attainment and deadline
- * Reported all issues to managements
- * Lead teams and training as needed
- * Ensured all distribution center met quality standard

Group Leader

Limited Brand

06/2009 to Current
Reynoldsburg, OH

- * Led team and training them the right product
- * Identified problem area and suggested training needs
- *

Manager

BP Convenient Store

03/2001 to 10/2009
Columbus, OH

- * Responsible for hiring employees
- * Successfully managed the retail store, increasing sales
- * Maintained expenses below budget through accurate planning, waste reduction, purchasing, cost effective operating procedures

Education

Bachelor of Arts: Economics
Temple University

1998
Philadelphia, PA, USA